



#### TIPS:

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★★★★★ Great products so far

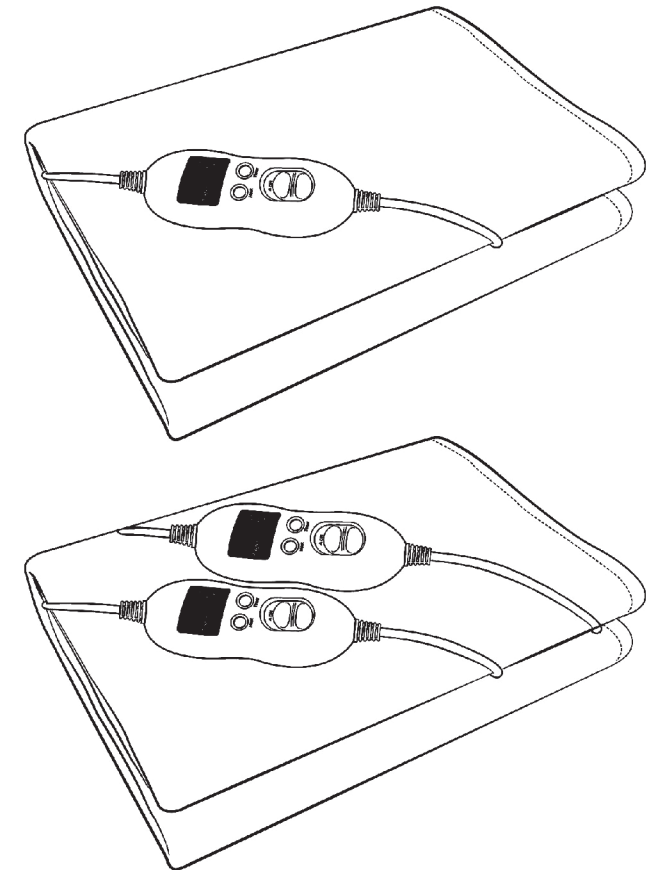
February 24, 2018

Great product so far. Fast delivery, easy setup, and working without any issues.

With your inspiring rating, Costway will be more consistent to offer you  
**EASY SHOPPING EXPERIENCE, GOOD PRODUCTS and EFFICIENT SERVICE!**

US office:Fontana

UK office:Ipswich



**USER'S MANUAL**  
**Electric Mattress pad**  
**EP23806/EP23807/EP23808/EP23809**

# INSTRUCTIONS

## Important Instructions

Please read these instructions carefully before you use your mattress pad and keep them for future use.

# INTRODUCTION

Please read these instructions carefully before you fit this mattress pad to your bed. We have written these instructions so you can identify the correct fitting process for your mattress pad.

This mattress pad has been designed to give you a choice of heat settings to warm up your bed, and the option to use it all night so your bed is nice and snug from the moment you get into it until you awake refreshed.

## Important safety information. Read carefully and keep for later use.

Failure to observe the information provided below can lead to personal injury or material damage (electrical shock, skin burns, fire). The following safety and hazard information not only serves to protect your health and the health of others, it also protects this mattress pad from damage.

Therefore, observe this safety information and pass on these instructions together with the mattress pad.

- Only use this mattress pad for the purpose described in this manual.
- This mattress pad is not intended for use in hospitals.
- This mattress pad is not intended for use by persons (including children) with restricted physical, sensory or mental capabilities.

## This mattress pad must

- Only be connected to the voltage specified on the appliance.
- Only be operated with the switch included with this mattress pad.
- Not be switched on if it is folded, or compressed.
- Never be wedged (especially with adjustable beds or divided mattresses).

Do not use this heated product with an infant, a child, an incapacitated or immobile person, a paraplegic, a quadriplegic, a diabetic, one insensitive to heat such as a person with poor blood circulation, or anyone who cannot clearly understand the instructions and/or operate the controls.

- Do not route electrical cords between the mattress and box spring. Do not allow the cords to be pinched.
- Do not use with damaged cords. Damaged cords can lead to fire. Do not tuck in, trap, fold, cross or pinch cords or controls between bed slates, mattress or springs, or against walls, footboards or bed frames.
- Do not dry clean this heated product. Cleaning liquid may damage the insulation of the heating elements.

- Wrapping the cord around the controller may damage the cord. Loop loosely when storing.

- Controller is not waterproof. Do not immerse in water.

- Do not use pins; they may damage the electric wiring.

- Keep all dogs, cats, and other pets away from this heated product.

This is an electrical appliance that they can damage or be injured by.

- Do not use another electronic heating device in conjunction with this heated product.

#### While this mattress pad is switched on

- Never place any objects on it (e.g suitcases or laundry basket)

- Never place any heat source on it, such as a hot water bottle, heating pad etc.

When in use, the electronic components in the switch of the mattress pad make the switch slightly warm. The switch should therefore never be covered or placed on the mattress pad when it is in operation.

- Do not pull, twist or make any sharp kinks in the cables.

- Do not stick pins, needles, or any sharp objects into this mattress pad.

- This mattress pad may not be used by children unless the switch has been preset by a parent or a supervisory person, or a child has been sufficiently

instructed in how to use this mattress pad safely.

- Children should be supervised to ensure that they do not use the mattress pad as a toy.

- This mattress pad must be checked frequently for signs of wear or damage. If there are such signs or if the heated mattress pad has been used incorrectly, it must be taken to either the manufacturer or the dealer before future use.

- Repairs may only be carried out by specially trained personnel or at an authorized repair workshop, as special tools are required. Incorrect repairs may cause considerable danger to a user.

- Should you still have questions on using this product, please contact our customer service.

## PROPER USE

This mattress pad is designed for warming beds. It is not intended for use in hospitals or for commercial applications. In particular, it may not be used for infants, small children, persons insensitive to heat, incapacitated persons or animals.

## SAFETY

Your mattress pad has been designed and fully tested to the North American Safety Standards so you can use it all night.

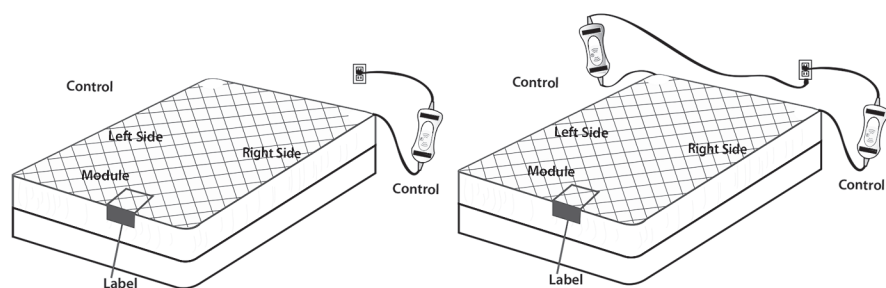
An electronic sensing mechanism in your heated mattress pad protects it from overheating by switching off automatically if it is faulty.

The safety system constantly monitors the temperature of the mattress pad. If the mattress pad reaches a temperature that could be dangerous, the system will turn off the mattress pad.

Once the safety system has turned off the mattress pad, the switch will no longer work and you can not reset it. You must return it with the mattress pad to our service department. The address is on the last page of this leaflet.

Although your mattress pad has this safety system, you must still follow these instructions.

## HEATED MATTRESS PAD SETUP



- Place the heated mattress pad on the bed with the label at the foot of the bed facing upward.

**Caution:** Cord must be completely connected. A risk of fire could result from a loose connection.

- Do not sandwich cord between the mattress pad and box spring. Avoid any tangling or pinching.

### Caution:

Do not plug main power cord into the wall outlet until you have completely set up your heated product per the instructions.

- Disconnect power cord from wall before detaching control from heated product.
- Always make sure cords and controls are NOT trapped or pinched between bed slats, mattress, springs, against wall, footboard, or bed frame, or between furniture, walls or chairs.

### Caution:

Do not attempt to force the plug. This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electrical shock, this plug is intended to fit only one way into an outlet. If the plug does not fit in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to impede this safety feature.

## USING YOUR MATTRESS PAD

The mattress pad has a choice of preheat settings 1 to 8, with 8 being the warmest. Turn the mattress pad on approximately 30 minutes before you go to bed and choose your favorite setting. The quickest way to preheat the mattress pad is to first select the mid setting (4). If it is to be used for several hours, we then recommend setting (1) for the lowest temperature.

## CARE AND CLEANING

- 1- Disconnect power cord from wall before detaching control cord from the heated product.
- 2- Ensure that no cords are still connected and none of the wires have worn through the fabric.
- 3- Carefully follow all washing instructions or your heated product may shrink and possibly cause a fire hazard.

DO NOT submerge control in water.

DO NOT dry clean your heated product as this may damage the wires.

DO NOT use bleach or cleaning fluids.

DO NOT use a wringer.

DO NOT iron your heated product.

DO NOT use mothballs or spray of any kind.

DO NOT reconnect the heated product or use it until it is completely dry.

DO NOT wash or put into water the power cord or any of the product's cords.

Taking care of your heated product is easy and safe as long as you follow a few simple steps.

## MACHINE WASHING

- 1- Presoak the mattress pad for 15 minutes in mild soap and cold water.
- 2- Wash in mild soap and cold water on the "delicate" or "gentle" cycle in the washer for two minutes.
- 3- Rinse in fresh, cold water.
- 4- Spin dry in the washing machine, then gently stretch to its original size.

## MACHINE DRYING

Caution: Do not use commercial dryers at your local laundromat. They get too hot and would damage the wiring of the heated product.

- 1- Preheat the dryer on the "low" temperature setting for 2 minutes.
- 2- Place the mattress pad in the dryer and tumble dry for 10 minutes at a low temperature.
- 3- Remove the mattress pad while it is still damp and gently stretch it to its original size.
- 4- Drape the heated product over a clothesline or a shower rod. DO NOT use clothespins.
- 5- Heated product must be completely dry before reconnecting the power plug or control plug.

### Hand Drying

- 1- Gently stretch the mattress pad back to its original size.
- 2- Drape the heated product over a clothesline or hang over a shower rod. DO NOT use clothespins.
- 3- Heated product must be completely dry before reconnecting the power plug or control plug.

## ROUTINE CHECKS

Check your mattress pad regularly to make sure the wired area is not creased. When you make the bed check that switch cord connector is firmly connected to the mattress pad.

Check the cords and control unit regularly for wear or damage. If there is any, return the mattress pad and control unit immediately to our service



address. The contact details are at the end of this leaflet.

If the supply cord, switch unit or connector is damaged, it must only be replaced by customer service.

## STORING YOUR MATTRESS PAD

If you are not going to use the mattress pad for some time, we recommend storing it in its original packaging in a dry place without weighing it down. Allow the mattress pad to cool down beforehand.

## WARRANTY

**Our product is guaranteed for 2 years against material defects or flaws.**

**This guarantee does not apply to:**

- Damage resulting from improper use
- Parts affected by wear and tear
- Faults already known to the customer at the time of purchasing the product
- Faults of the customer

The customer's statutory rights are not affected by the guarantee. When putting in a claim under the guarantee, the customer must provide proof of purchase. Guarantee claims are to be sent to service address within a period of 2 years after purchasing the product. Where a claim is justified, the customer has the right to the product being repaired in our own workshop or in a workshop authorized by us.

The customer has no right to further claims (on the basis of the guarantee).